



Martha's Vineyard Bank Mobile Banking is supported for mobile devices listed on the Certified Device List below. Other devices may function with Mobile Banking but have not been tested. In addition, the device must be running one of the following operating systems:

| Mobile Platform | Required OS | Release Date |
|-----------------|--------------------|----------------|
| iPhone | iOS 13 or above | September 2019 |
| Android Devices | Android 8 or above | August 2017 |

Working with more recent operating systems ensures that your mobile banking connection is secure, encrypted and safe from malicious attacks.

To determine what version of the operating system you are using:

- iPhone: Settings> General> Software Update
- Android: Settings> Systems> Advanced> System Update (If you don't see 'Advanced', tap About Phone)

If your device is not running the minimum version outlined above, in order to continue using Mobile Banking, you will need to upgrade the operating system.

To upgrade your operating system:

There is no cost to upgrade your mobile operating system. The process is straightforward and it can be performed right from your device by following the instructions on the menu pages referenced above. More detailed upgrade information is available on the following sites:

- iPhone: <https://support.apple.com/en-us/HT204204>
- Android devices: <https://support.google.com/android/answer/7680439>

Martha’s Vineyard Bank Mobile Banking - Certified Device List

| Apple | Model |
|--------------|---------------------------------|
| Apple | iPhone 6S |
| Apple | iPhone 6S Plus |
| Apple | iPhone 7 |
| Apple | iPhone 7 Plus |
| Apple | iPhone 8 |
| Apple | iPhone 8 Plus |
| Apple | iPhone 11 |
| Apple | iPhone 11 Pro |
| Apple | iPhone 11 Pro Max |
| Apple | iPhone 12 Mini |
| Apple | iPhone 12 |
| Apple | iPhone 12 Pro |
| Apple | iPhone 12 Pro Max |
| Apple | iPhone SE |
| Apple | iPhone SE (2 nd Gen) |
| Apple | iPhone X |
| Apple | iPhone XR |
| Apple | iPhone XS |
| Apple | iPhone XS Max |
| Apple | iPhone 13 Mini |
| Apple | iPhone 13 |
| Apple | iPhone 13 Pro |
| Apple | iPhone 13 Pro Max |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |

| Android | Model |
|----------------|------------------|
| Google | Pixel 2 |
| Google | Pixel 2 XL |
| Google | Pixel 3 |
| Google | Pixel 3 XL |
| Google | Pixel 4 |
| LG | G5 |
| LG | G7 ThinQ |
| LG | Stylo 5 |
| LG | V20 |
| LG | V30 |
| LG | V40 Thin Q |
| LG | V50 Thin Q |
| Motorola | Moto G7 |
| Motorola | Moto Z3 |
| Motorola | Moto Z4 |
| One Plus | 6T |
| One Plus | 7 Pro |
| Samsung | Galaxy A10e |
| Samsung | Galaxy A11 |
| Samsung | Galaxy A20 |
| Samsung | Galaxy A51 |
| Samsung | Galaxy Fold |
| Samsung | Galaxy J7 Crown |
| Samsung | Galaxy Note 8 |
| Samsung | Galaxy Note 9 |
| Samsung | Galaxy Note 10 |
| Samsung | Galaxy Note 10+ |
| Samsung | Galaxy S7 |
| Samsung | Galaxy S7 Edge |
| Samsung | Galaxy S8 |
| Samsung | Galaxy S8 Plus |
| Samsung | Galaxy S9 |
| Samsung | Galaxy S9 Plus |
| Samsung | Galaxy S10 |
| Samsung | Galaxy S10E |
| Samsung | Galaxy S10+ |
| Samsung | Galaxy S20 (S11) |
| Samsung | Galaxy S20+ |
| Samsung | Galaxy S21 |